



28th September 2013

Licensing Dept

RE: Variation of premises licence TQ1 22 Victoria Parade Torquay

To whom it may concern,

I would like to express my serious concerns for the proposed daytime extended opening hours for the above.

This summer we have seen all the associated problems that go with the cheap alcohol promotions (£2 a pint) mainly between the hours of 3-9pm daily.

Our restaurant is set to the side of the TQ1 bar and the pavement chairs are constantly blocking our entrance. We have experienced drunkenness, drug use and dealing and threats made to our staff.

We can no longer use our licensed 1st floor balcony because of constant foul language and for the month of August could not open our windows.

We had been promised on numerous occasions from the licensee that barriers would be erected "within hours" of complaints but nothing has been forthcoming.

We ask the committee to make barriers a licence condition before approving this application and I attach a copy of Torbay councils 2010 guidelines.

VICTORIA PARADE STREET CAFÉ DESIGN GUIDE

LAYOUT

- The street café should be located immediately outside the front of the applicants building so that staff and customers do not have to cross the flow of pedestrians

MEANS OF ENCLOSURE

- Portable means of enclosure such as barriers must be provided
- These should be stable and sturdy e.g. non-reflective fabric separators on metal uprights with tapping rail
- Advertising on the fabric barriers will be restricted to the name of the establishment and should display a co-ordinated colour scheme with the café fascia, umbrellas and blinds
- Product branding will not be permitted

FURNITURE

- all street cafe furniture must be of a high quality in keeping with the Riviera chic personality of Victoria Parade public realm design proposals
- typical acceptable materials for furniture will include high quality timber, metal alloys and stainless steel
- diversity in the appearance of street furniture along the street will be encouraged with different furniture helping create distinctiveness for different cafe identities
- all furniture must robust, corrosion resistant and suited to the seafront environment
- all proposals for furniture must be submitted to Torbay Council for agreement before any furniture acquisition
- plastic moulded furniture will not be permitted
- refer to Torbay Street Cafe Guidance for all general guidance on cafe street furniture
- all street cafe furniture must be arranged within the zone identified and agreed by the Council

UMBRELLAS

- Umbrellas must not overhang the edge of the enclosure
- Umbrellas must be non-reflective fabric type with small logos displaying the name of the establishment and should display a co-ordinated colour scheme with fascia, blinds and means of enclosure
- Product branding will not be permitted

BLINDS

- Blinds which are to be attached to the building may require advertisement consent or planning permission please contact the LPA for advice
- Fabric retractable flat roller blinds are appropriate in Victoria Parade (see Torbay Council THI Shop Front Design Guide for further advice)
- Fixed 'Dutch' fan blinds in weather coated plastic will not be permitted
- Advertising on the fabric blinds will be restricted to the name of the establishment and should display a co-ordinated colour scheme with the café fascia, umbrellas and means of enclosure

PRE LICENCE

- Pre licence advice can be obtained from Keith More (Torbay Council, Design Officer) 01803 207791